

19 December 2002

Brenda Bolton  
52 Park Drive  
Sunningdale  
Berkshire

Dear Brenda,

It makes me really sad to be writing this letter, which due to our immanent move to Kent, marks the end of an era in which you have lovingly cared for our son Jacob since he was 11 weeks old, and more recently our daughter Georgia.

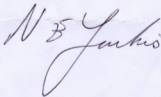
Jacob started in your care in June 1998, it seems incredible that 4 and a half years have passed so quickly. I would like to thank you so much for the love and care that you have given Jacob and Georgia, they will really miss you, as will I. Thank you also for your faultless reliability, which has enabled me to continue in full time work without a single hitch.

I know that you will quickly fill the places that Jacob and Georgia leave, I would recommend you anyone who may be reading this letter - I think there are very few childminders who could match the care that Brenda provides.

Brenda, I know we will keep in touch and I look forward to you and Alan visiting us in Kent, you are always welcome.

Finally, I wish you a very Merry Christmas and all the best for 2003.

Yours Truly,

A handwritten signature in cursive script, appearing to read "N B Jenkins". The signature is written in dark ink on a white background.