

October 20th, 1997

To whom it may concern:

My daughter Charlotte started spending her days with Brenda from the early age of just three months when I returned to work and, from the very first day she has been extremely happy and settled with "Auntie Brenda".

Brenda has shown unfailing commitment, dedication, love and care to all her children which often goes way beyond the call of duty.

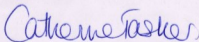
As a first time parent she has been a continual source of advice and reassurance during my periods of concern and naivety.

There are some things that one can always do without but I know that I could not have managed either my career or my family life properly or successfully without Brenda and Alan's support.

With the arrival of our second child, Charlotte will now be staying at home with her younger sister and nanny, leaving me wondering what I am going to do without the worldly wisdom of Brenda. However, as a firm friend I know that I will still be seeking those valuable words of advice on a regular basis.

To any parent, I could not recommend Brenda Bolton more highly.

Yours sincerely,



Catherine Tasker